



McCandless-Franklin Park Ambulance Authority Subscription

Mail: P.O. BOX 1, Ingomar , PA 15127-0001

Phone: (412) 367-5883 (M-F: 9:00 AM to 5:00 PM)

Email questions to Subscriptions.Donations@MFPAA.org

While we most certainly appreciate your financial support for every Subscription dollar to date, this year the need is the greatest it has ever been for YOUR emergency medical services (EMS) and ambulance program. Remember, despite the name, MFPAA EMS serves your community - Pine, Bradford Woods, and Marshall - 24/7 with exceeding clinical excellence, staffing and a broad base of EMS technology and services comparable to the best programs in the area. We understand the economic challenges our citizens and communities are facing themselves today, but without your support we cannot sustain this exemplary level of service and response time.

Our Individual rate is \$60 per year, which breaks down to \$5.00 per month, and our Family/Household rate, which now covers all persons in the home, is \$90 per year, which breaks down to \$7.50 per month. However, subscribers will still see significant savings, as we are continuing to write off 100% of out-of-pocket expenses related to emergency ambulance services, including applicable co-payments and deductible amounts.

The continued stressors of COVID have dramatically depleted our resources. Contrary to what you might think, MFPAA is not funded by tax dollars as a municipal service (like the police are). Aside from some cash and in-kind support, MFPAA receives no direct / mandated taxpayer support. We must fund our services almost exclusively from reimbursements, subscriptions and donations.

In fact over 25% of MFPAA's operating resources are expended for calls and services that are uncompensated, free care, or mandated responses. We are primarily dependent on the fees derived from billing insurance companies for each service we deliver at payment rates that do not cover the costs of being there for you when you need us most. The Subscription Program is a critical source of funding covering a significant portion of MFPAA's response costs.

Again, we fully appreciate the economic challenges our communities are facing. While we actively look for ways to create a more sustainable EMS model for the future, your Subscription Program dollars help us provide services while we work towards that goal.

SUBSCRIPTION PORTAL

MFPAA has joined with EServices to bring you a new and secure way to register for our Subscription Program. All MFPAA Subscribers are invited to use our Subscription Web Site Portal to complete a simple on-line registration form. YOUR CREDIT CARD INFORMATION WILL NOT be kept by MFPAA or EServices. Only the credit card company will have your information for your selected payment. The compliance and security of MFPAA and EServices Web Portal will be provided by SecureTrust.



For On-Line MFPAA Subscription you will need: Address of Residence (& Alternative Address for guardian) - Phone Number - Email Address - Credit Card for payment - some basic Healthcare Insurance Information.

Click the flashing REGISTER NOW button on our WEB SITE at www.MFPAA.org to get started, or use the ENCLOSED SUBSCRIPTION CARD to REGISTER TODAY



PINE - BRADFORD WOODS - MARSHALL

MFPAA Subscription Form

Subscription Rates (Check One)

- Individual \$60 - Family \$90

Municipality (Check One)

- Pine Bradford Woods Marshall Other

Please make necessary corrections to name and address below.

PLEASE COMPLETE THE BACK OF THIS FORM.

PAYMENT OPTIONS

- Online Check Credit Card By Phone

Please see other side for more details.



PINE - BRADFORD WOODS - MARSHALL
McCandless-Franklin Park
Ambulance Authority
P.O. BOX 1, Ingomar , PA 15127-0001

Name:

Coverage Period: 03-01-2021 to 02-28-2022

Business Office: (412) 367-5883

EMERGENCIES: Dial 9-1-1

RETAIN THIS SUBSCRIPTION CARD

FREQUENTLY ASKED SUBSCRIPTION QUESTIONS

Q. Why should I become a subscriber to McCandless-Franklin Park Ambulance Authority (MFPAA)?

A. **You can save hundreds of dollars!** Your paid subscription will cover any fees (including co-payments and deductibles) which are not paid by your insurance company for emergency ambulance service provided by MFPAA. In addition, your subscription assures that MFPAA will have the staff, vehicles and high-tech equipment required to provide around-the-clock emergency protection for you and your family.

Q. Do I need a subscription if I have health insurance?

A. Yes! Most insurance companies do not pay 100% of total ambulance charges. In fact, most insurance plans require co-payments and deductible amounts which far exceed the cost of a subscription. With the increasing number of health plan options with a high deductible, the amounts due from the patient could be close to 100%. Non-subscribers are charged an average of \$1,200 for Advanced Life Support ambulance services.

Q. What is the coverage period for my subscription?

A. For the Tri Community Area (Bradford Woods, Pine, Marshall, and select Other Areas), the Subscription Program Year will be the twelve months from **MARCH 1 to FEBRUARY 28 (or 29), upon full payment.** Anyone new to the Program, or the Area, can join during the Subscription Program Year, at a reduced rate and coverage period (please CALL or EMAIL for exact amounts, dates, and details).

Q. Why did the subscription rates increase?

A. Due to the combination of steadily increasing expenses and decreasing insurance reimbursement, we were faced with the difficult decision of increasing our Subscription rates. *MFPAA has not increased Subscription rates for over 5 years, while we continue to waive 100% of YOUR related costs, deductibles, and copays, while insurance payments have remained flat to negative in real dollars, with medical & staffing costs increasing at double digits.* Subscription rates will go from \$35 to \$60 per year for **Individuals (breaks down to \$5.00 per month)**, and the Household rate (which now covers all persons in the home) will go from \$60 to \$90 per year (**Household breaks down to \$7.50 per month**). Again, Subscribers **will still see** significant savings as MFPAA will continue to waive 100% of applicable co-payments and deductible amounts related to emergency ambulance services. Other ambulance services in the market have subscription rates ranging from \$45 to \$95 depending on coverage with almost none having a 100% waiver!

Q. What is NOT covered by a subscription?

A. Certain services are not covered by your subscription including non-emergency transportation (such as wheelchair van transports) and any charges related to long distance ambulance transports based solely on patient and/or physician preference. For more details, contact us to request a copy of our Subscription Program Terms and Conditions.

Q. Why are you asking for my email address this year?

A. We are asking for your email address to streamline and improve our options to communicate with the community we serve, improve efficiency and keep costs down. In the future, it will allow for multiple other features including payment portal and options on a secure website, renewal notifications and renewals, newsletters, business and clinical updates, and much more. **WE WILL NOT SHARE YOUR EMAIL ADDRESS OR SUBSCRIPTION INFORMATION WITHOUT YOUR PERMISSION.**

Q. What should I do if my insurance company sends me a check for payment of services provided by MFPAA?

A. All recipients of service are required to immediately forward all reimbursement received to MFPAA. Failure to do so will result in the immediate termination of any subscription agreement and you will be held responsible for payment of all outstanding balances.

Q. Is my subscription honored outside of the MFPAA service area?

A. Yes. MFPAA is an active member of the Northeast Ambulance Alliance (NEAA). All MFPAA subscribers will receive emergency medical coverage consistent with coverage in the MFPAA service area, if they are sick or injured, in any of the communities served by the participating emergency medical services. Please call us or visit our website for a list of participating services and Terms and Conditions.

The official registration and financial information of McCandless-Franklin Park Ambulance Authority may be obtained from the Pennsylvania Department of State by calling toll-free, within Pennsylvania, 1-800-732-0999. Registration does not imply endorsement.



**McCandless-Franklin Park
Ambulance Authority**
www.mfpaa.org

This subscription entitles holder emergency medical service, subject to Terms and Conditions which are available upon request or on our website.

McCandless-Franklin Park Ambulance Authority reserves the right to all available third party claims.

For additional information, call 9:00 am - 5:00 pm Mon. - Fri.
(412) 367-5883

THANK YOU FOR YOUR SUPPORT.

PAYMENT OPTIONS

- Online: Visit our website at www.mfpaa.org or scan the QR code.
- Check: Make your check payable to "McCandless-Franklin Park Ambulance Authority" and return it in the enclosed envelope along with this completed card.
- Credit Card: Complete the section below and return this card in the enclosed envelope.
- By Phone: Call us at (412) 367-5883 to process your payment.



<input type="checkbox"/>	VISA	<input type="checkbox"/>	MasterCard	<input type="checkbox"/>	DISCOVER									
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	EXP DATE	<input type="text"/>	<input type="text"/>	/	<input type="text"/>	<input type="text"/>	CVV CODE	<input type="text"/>	<input type="text"/>

Name As It Appears On Card: _____

Signature: _____ Date: _____

Telephone Number: (_____) _____ - _____

Email Address: _____